

## **Medical staff in the crosshairs**

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The medical profession is not only one of the most honorable and finest human professions, but also the most merciful and revered. Humans have known since ancient times the medical profession and doctors and counted its benefits and great importance for their lives. The medical profession is one of the oldest professions known to man. It must exist in any society and in any historical period. There are many great doctors in human history that have been mentioned and their great medical addition to human medicine. The medical profession is that profession or science that researches diseases that affect the human body and applies the technological developments that have reached the medical skills and expertise in order to reach a cure for many diseases, hence the importance of the doctor in society and his basic role in it, which is based on interaction, and influence on patients and in alleviating their pain.

The medical profession is a humanitarian profession. It is one of the professions that occupy a high position in society. Most people want to be doctors; because of the status of the medical profession and its benefits and the societal respect and great acceptance it brings to its practitioner among people. It makes them look at this job title with admiration and distinction. Many parents push their children to study this profession and obtain the honor of its job title, which is a dream for many.

However, we have noticed in the past period the phenomenon of assault on medical staff and hospitals by the families of patients, a phenomenon that threatens the lives of medical workers and makes them lose the feeling of working in a safe environment. It endangers the lives of patients as a result of the disruption of the provision of medical services to them. Their chances of being saved are reduced, as well as damage to hospital supplies and clinics.

Assault on medical staff is a crime that has become frequent, and cannot be tolerated. This phenomenon not only leads to the destruction of medical equipment worth millions of pounds or the disruption of the treatment of hundreds of patients, but more importantly, it leads to a deep crack that is difficult to repair between doctors and their patients, a rift that pushes doctors to escape from work in Egyptian hospitals. Medical staff in any society should be treated with special treatment due to their efforts.

Through this report, we are exposed to the phenomenon of infringement on medical staff to sound the alarm in order to put an end to this phenomenon, which affects one of the noblest professions in the history of mankind, where we present the definition of medicine and the doctor - the importance of the medical profession - the importance of the role of the doctor - the difficulties of the medical profession - cases of assault on medical staff - the penalty for assaulting medical staff and hospitals - conclusion and recommendations

### **Definition of medicine and doctor**

Medicine is a science based on prescribing treatment, diagnosing and preventing diseases, and using therapeutic means and techniques, whether drugs, operations or others. Medicine is the science that contributes to maintaining health.

A doctor is a person who is qualified to provide treatment to patients. A physician is also defined as an individual who holds a medical license to practice medical work, such as a dentist and a surgeon. Another definition of a doctor is a person who prescribes medication to treat patients, after a medical examination.

### **The importance of the medical profession**

Although there are thousands of professions that people need daily, the importance of the medical profession is unmatched, because health is the most important priority that people care about and try to preserve as much as possible.

The doctor's profession is of great importance: to rid patients of pain and keep it away from them as much as possible, and the ability to diagnose the conditions they are going through. This deep importance highlights that the medical profession is a complex profession with many specialties, and the more concentrated the specialization, the more important it is. The presence of a doctor is very important for people's sense of health security, especially since some diseases are contagious and need the intervention of the doctor urgently, and his absence means the spread of this disease which threatens more lives. The doctor is the most efficient person in treatment and is the most able to determine the type of disease and diagnose it correctly. This explains why diseases in the past were fatal, and untreatable because there were no doctors, so people were dying at young ages. The presence of

distinguished doctors with experience and competence improved the quality of life of people, and reduced the incidence of diseases.

The doctor is highly respected in society and people look at him with reverence because of his white hands in people's lives, and his profession is not limited to treatment only. His mission is also to educate people in all health fields and warn them of diseases and their causes, whether infectious diseases or chronic diseases that occur as a result of many accumulations. the doctor is not only a healer of the disease, but a guide that helps patients take treatment in the right way, and is keen to increase their awareness of pathogens and how to deal with medicines and their interactions in the body, which is why the doctor has a great responsibility.

The role of the doctor is integrated with all roles in the hospital. The role of the doctor cooperates with all health cadres from nurses, pharmacists and technicians to provide the best health services, and maintain their lives in an optimal manner that ensures the occurrence of the least losses, prevents the spread of diseases, and contributes to the advancement of the medical field of the country.

Skilled doctors are a tourist attraction for many countries, since people come for treatment from around the world and go to hospitals that have doctors with their ability, skill and experience that are internationally acclaimed. Doctors contribute to activating medical tourism in their countries. This has a positive impact on the economy. Many doctors have written books and extensive discoveries in the field of pathology, and many of them form a scientific base and a reference for teaching new doctors and giving them the necessary expertise.

### **The importance of the role of the doctor**

Society has a direct relationship with the doctor because the patients he deals with are directly affected by the societal and social environment in which they live. There is a fundamental role for the group of doctors, whether they are in the government or unions and universities in the field of public health, medical education, and environmental preservation. They also have an important role in the field of legislation that affects the health and well-being of the citizen in society. They also have a role in achieving justice in society by providing medical information and testimony to achieve justice in the courts. These roles are expected to be played by the group of doctors,

but this is not limited to them as a group, as it is expected that the doctor will play it alone

- The medical profession is one of the important professions that existed since primitive life, and man tries to treat himself in all ways, to the presence of specialists in treating some diseases in different ways. The medical profession has continued to develop and progress to be able to treat humans and protect them from various diseases, and this certainly indicates the importance of the medical profession and the inability of man to abandon it.
- Were it not for the medical profession, man would have lived in hell and because of his inability to overcome the aches, pains and diseases that afflict him, and without them, epidemics and infectious diseases would have spread and no one would have been able to overcome them.
- No society can rise, progress and develop without the medical profession, because the doctor has the ability to diagnose the disease and prescribe the appropriate treatment and medicine through which a person can enjoy good health, which helps to provide good and appropriate labor capable of developing society and increasing its production.
- The doctor influences his good and virtuous morals, giving, patience and bearing the suffering and pain of patients on the morals of society, as he serves as an example for them.
- Doctors are credited with settling many families within society and preserving their lives, as doctors are the reason for the happiness, comfort and stability of communities.

### **Difficulties of the medical profession**

The profession of doctor is one of the professions that face great difficulties and tremendous pressures faced by the doctor at all stages, starting from his study of medicine, which is one of the difficult specialties that need close follow-up, and passing through the specialty that the doctor studies in order to be more professional and able to diagnose patients' cases accurately.

The doctor faces during the practice of his work a lot of psychological pressures that make him go through situations of sadness and shock. He may sometimes have to tell a patient or his family that he has a serious

illness. He witnesses many cases of death, childbirth, emergencies and cases requiring direct aid. The doctor is forced to shift and stay up for hours continuously while working in the hospital, and this tires him, and prevents him from practicing his social life normally like other people. He does not spend much time with his family due to the lack of enough time for that, he spends most of his time in the hospital among patients. The doctor remains exposed to many infectious diseases as a result of his contact with patients in hospitals all the time, which may pose a threat to his life and public health.

The medical profession is one of the difficult professions that need a lot of awareness and solidity, as the doctor looks at the patients through the look of a compassionate father who has a mission and must preserve it. He must do everything possible so that they are in the best condition. The doctor bears full responsibility for the patient's condition, and is greatly blamed if the patient's condition does not improve and does not respond to treatment. Many people look at the doctor like he has a magic solution for all diseases, that the patient must improve as soon as the doctor diagnoses him. This also makes the doctor feel anxious and nervous all the time for fear of people looking at him and accusing him of negligence towards patients. The doctor feels that he is in a race against time, especially if the condition of his patients requires him to be fast in taking the medical procedure. This in itself is a great risk that puts him between the hammer of time and fatigue and great pressure.

Sometimes the doctor makes mistakes that may cause the death of the patient or permanent disability. It is known that these cases are certainly not intentional, but rather come from an unintentional mistake that may endanger the patient's life. Although it is an unintentional mistake, the doctor finds himself in the face of the patient's family and the patient himself and in the face of the law sometimes. He is exposed to confrontation with patients all the time. This makes him feel that he is under the microscope monitored, which gives him feelingd of discomfort.

The challenges in the medical profession begin as soon as the doctor begins his early school days. He goes through a difficult and long study journey in which he accumulates courses that deprive him of sleep, yet he remains persistent in studying and research until he graduates with competence and distinction that makes him able to give throughout his practice of the medical

profession. For this reason doctors are described as givers of hope and life, and the mere presence of them gives people positive energy and saves them from negative energy and pessimism generated by fear of pain and disease.

### **Cases of assault on medical staff**

1. 12 August 2022: A person came at about eight o'clock to Al-Nasr Hospital for Health Insurance in Helwan to bring one of the injured to help him, and he was in possession of a guard dog who he wanted to take inside the hospital, and when the hospital security personnel refused to enter the dog, he tied the dog to the iron fence of the hospital.

And the medical team treated the injured and did the necessary medical work for him urgently, then the hospital reception staff asked to verify the identity of the person accompanying the injured, in order to prove it in the hospital records. He refused and insulted the hospital staff and took out white weapons that are "pocket-knives" and threatened the workers, patients and people in the hospital, which caused everyone to panic and panic, and when the hospital security personnel tried to control the person, He assaulted them with a white weapon and caused injuries in the form of various cut wounds to four security personnel. During his escape, he met on his way an internal medicine doctor, and he stabbed him with a knife in his right shoulder, resulting in a deep wound, and also collided with a nurse who was transporting a patient in a wheelchair, which led to her falling to the ground. He untied his guard dog and fled.

The director of the hospital unloaded the cameras and informed the police in the capacity of the hospital administration.

2. 6 July 2022: Dr. El-Sayed Abdel-Khaleq Al-Darki, Professor of Cardiology at the Faculty of Medicine, Benha University, was assaulted inside one of the private medical centers in Mansoura, in Dakahlia Governorate. He received a call from his neighbor in the city of Nabaroh, Mansoura, calling for help to save his wife, who is in intensive care at Nabaroh General Hospital. The doctor immediately hurried to go with his neighbor to Nabaroh General Hospital, and the doctors there asked permission to examine the patient. It turned out that she had a clot in the coronary artery two days ago and part of the heart muscle had been damaged, to request that she be transferred to the Glory Center specialized in heart operations in Mansoura to perform catheterization and cardiopulmonary resuscitation



for her, but the patient's heart did not respond and she died of cardiac arrest.

When he was going to tell the patient's family, he was surprised by her two young sons and her father-in-law assaulting him with white weapons, causing him to suffer cut wounds in separate areas of the body that necessitated urgent medical intervention and 68 stitches. The doctor then filed report, but he was forced to waive it, after the threats of the deceased patient's family. They threatened him to burn his house and kill his two sons, who are doctors as well, which prompted them to leave the house and went to stay for their relatives in Mansoura.

3. 9 September 2022: The ambulance came to the National Bank Hospital with two injured, one of them with a fracture of the base of the skull and the second with a fracture of the forearm bone and a cut wound on the face. They were received by doctors and nursing staff in the emergency department. During the examination and medical aid in the emergency room, the brother of one of the injured and his mother tried to enter the emergency room, although one of the nurses explained to him that it is forbidden to enter while working, but he did not understand the matter. The brother injured and assaulted the nurse with his mobile phone, causing a wound to the face, and retreat with his mother quickly to return with the help of his other brother and a number of the family members of the injured, armed with sticks and objects extracted from the beds of patients and hygiene tools in the hospital

The attack resulted in the injury of 5 workers, including doctors, nurses and security personnel, in addition to some material damage to the hospital, two doctors who suffered a fracture in the right hand, a nurse with a lacerated wound on the forehead, post-concussion symptoms and scattered bruises on the body, the second nurse was a cut wound on the inside of the left hand, while the security member had bruises and abrasions scattered on the body and a bruise on the right wrist.

Three patient trolleys, 3 solution holders, 2 spare tables, an air curtain, 3 plastic chairs and a number of toiletries were also destroyed. As a result, the emergency department was suspended for two hours because there were no healthy doctors.

A report was written at the Mokattam Police Station, and the Public Prosecution issued its decision to detain two of the perpetrators for four days, which was renewed with another 15 days pending investigation.

4. In September 2022 at Nasser General Hospital in Shubra, Dakahlia Governorate, during the interview of the resident orthopedic doctor, a patient brought by the ambulance to the hospital, and in the presence of ambulance paramedics and escorts, the doctor was surprised by the entry of two citizens in a state of anger and one of them insulted him and shouted that he had a patient, and when the doctor asked them to bring the case to sign the examination, he was surprised by one of them going to assault him and clash with him, and the doctor tried to repel this attack. This resulted in abrasions, and the doctor indicated that the hospital police station was informed, which attended and kept the aggressors, and a report was filed.
5. In August 2022, while the obstetrician and gynecologist were performing his work in a patient interview at the obstetrics and gynecology clinic at Suez General Hospital, a woman came to set a repeated delivery date for her, and the doctor reported that according to medical calculations, her due date is after the first week of September 2022, but she has x-rays stating that the date of delivery is on August 24, and the doctor asked her to do a confirmation x-ray. The doctor was surprised after the lady came out in the presence of her husband angry and slapped him on the face and assaulted him by beating and causing a fracture of his left hand
6. In May 2022, a person accompanying a patient assaulted Dr. M.G., a general surgery fellowship doctor at New Cairo Hospital, and exposed him to nose and facial injuries, suspected concussion and hand bruises. According to an official statement issued by the Ministry of Interior in the incident, it received a report of a quarrel between both the first party (an intern doctor in the hospital) and a second party "university student", as while the second party was in the First Settlement area, he noticed the presence of a 13-year-old girl "injured" with a foot wound (following an unknown car collision). He contacted the child's mother, who attended, and took them to the hospital in his own car to help her.  
The statement continued: Due to the inaction of the treating doctor, despite the mother begging him to speed up the treatment of her daughter, but he met this with disapproval and ridicule, which prompted the university student to reproach him. The matter developed into a verbal altercation that evolved into a clash of hands and mutual assault causing

the injury of each of them. The child's mother accused the aforementioned doctor of harassing her and causing her injury. The hospital refused to treat her daughter or give her and the university student medical reports stating that they were injured after the aforementioned altercation, and the child's mother transferred her daughter to a hospital. She and the university student obtained medical reports stating their injuries from the same hospital to which the child was transferred, and legal measures were taken, and the Public Prosecution decided to detain the parties, pending presentation.

7. In September 2022, after two brothers, a barber and a cook, came to Sheikh Zayed Specialist Hospital, they quarreled with a surgeon, dissatisfied that the doctor did not sign a medical examination with a bruise in the eye, which caused the doctor to suffer bruises and suspicion of concussion. The defendants were arrested and confronted and confessed to committing the incident because the doctor did not pay attention to them and did not sign the medical examination on one of them.
8. In August 2022, an attack occurred by some citizens residing in Hadayek El-Kobba in Cairo, who came to the city of Gamasa for the summer vacation and came to the hospital for a medical examination on two children who were injured while playing on Gamasa beach. The families of the two girls were present in the hospital in large numbers and began to verbally assault and cause commotion in the hospital as soon as they entered, and then the matter turned into a physical assault on the medical staff and hospital staff despite the start of providing the necessary medical service. A police report was filed in the name of the medical facility, and the hospital made medical reports for the injured nursing and worker, and the police arrested two of the aggressors, and the prosecution was presented and the investigations ended in the presence of the director of Gamasa Central Hospital and the lawyer of the Doctors Syndicate in Dakahlia, and the report was released Gamasa misdemeanors infringement on a government facility.
9. In August 2022, one of the surgeons at Kasr Al-Aini University Hospital was verbally assaulted by a patient's family. The patient's escorts physically assaulted a nurse and a worker. The hospital administration filed a report on the incident at the hospital police point and transferred

the aggressors to the Old Egypt Police Station to complete the legal procedures.

**10.** In March 2022, Dr. Aya Shaaban Al-Esseily was physically and verbally assaulted by the families of one of the injured and caused injuries to her, while performing her work at Abu Kabir Central Hospital in Sharkia Governorate. The ambulance brought injured people in an accident, and the necessary work was done as a doctor towards the injured, whose condition was stable. Dr. Aya Shaaban added that one of the injured needed to be presented to the Department of Maxillofacial Surgery and that this specialty does not exist at Abu Kabir Hospital, and therefore the doctor requested the ambulance to transfer the injured to Zagazig University Hospital, but the ambulance paramedic refused to transfer the injured without the escort of a doctor. The assaulted doctor added that the injured person who requested to be transferred to the university hospital was in stable condition and in a degree of full awareness and does not need to be accompanied by a doctor during his transfer by ambulance. Since she is the only doctor in the reception and emergency department, she was unable to respond to the paramedic's request to accompany the injured. The doctor stated that she was surprised at the time by the beating and insulting the patient's family and causing her physical injuries, and accordingly a report was filed on the incident at Abu Kabir Police Station No. 4566 misdemeanors.

**11.** In May 2022, social media activists in Egypt's North Sinai governorate circulated a video of a person insulting a doctor in a government hospital in the area of the village of Al-Jifjafa in central Sinai. Medical sources at the hospital confirmed that the doctor is retired on pension, and was contracted where he works at Al-Jifjafa Hospital in central Sinai, and one of the people assaulted him and insulted him and slandered him until the matter developed by raising his shoes to hit him.

"The incident dates back to May 17, where a number of people tried to assault a nurse working inside Al-Jifjafa Hospital in the village of Al-Jifjafa in central Sinai, but he confronted them and one of the hospital staff, which caused an altercation between them, and the matter developed into assaulting the doctor with shoes." After the incident, the doctor, nurse and radiology technician were transferred from Al-Jifjafa Hospital to Al-Hassana Center and City.

- 12.** In October 2022, 6th of October Hospital accepted an elderly patient in critical condition, and upon his arrival he died, prompting a number of people from his relatives to quarrel with the doctor and nursing staff, and caused damage to the hospital's reception room
- 13.** In May 2021, the attack on Sers Al-Layan Hospital in Menoufia Governorate, where 5 people assaulted Dr. Sayed Zahran, the director of the hospital, and Dr. Ihab Ayad, the doctor at the hospital, where one of the people used his three sons and a friend, to attack the hospital. The reason for the assault on doctors, is due to the occurrence of a verbal altercation between a patient and a number of hospital employees, while undergoing a suturing process of a wound in his neck. His father, along with the rest of his sons and one of his friends, to assault the hospital doctors and break the hospital glass. Immediately after the incident, the director of the hospital went to the police station to file the necessary report, and to take legal action regarding the incident
- 14.** In May 2021, a patient infected with the Coronavirus and his health condition was severe. His family wanted to put him into intensive care but there was no empty beds. During the attempts of the medical staff to provide a bed for the case, he died immediately, which caused the patient's family, two men and three women, to insult and slander doctors and nursing and break the contents of the intensive care department, which led to a state of panic among patients. They then fled.
- 15.** In June 2020, Al-Qanater Charity Hospital, Qalyubia Governorate, witnessed the fact that a doctor in the hospital was subjected to a horrific attack by the family of a patient who died of infection with the emerging Coronavirus, working as a lawyer named "Ahmed A.", as he arrived at the hospital in a late condition that requires him to be placed immediately on a respirator and in intensive care, which was not available in the hospital at that time, and the medical and nursing staff at the hospital provided him with the necessary treatments, but his late condition led to his death.

The brother of the deceased and his father had a verbal altercation with one of the doctors in the hospital, which developed to beating him, in

addition to causing damage to the hospital with a total cost of about 100 thousand pounds.

- 16.** In May 2020, a case of assault occurred on a doctor in the Department of Vascular Surgery at Tanta University Hospitals, while practicing his work, specifically at the hour of breakfast while passing through the cases in the department, he was surprised by the insults by the families of one of the patients and assaulting him. The doctor suffered from a broken nose, a cut in the eyelid under the conjunctiva, and nosebleeds. An official report of the assault was filed at the police station of the university hospitals.
- 17.** In March 2020, a 28-year-old doctor at the physiology department at Beni Suef University Hospital was surprised by her assault by N.A.S.H., 32, a freelance architect, who beat her without causing injury, against the background of her refusal to accept a certificate submitted by him stating that he had electricity on the brain untruthfully, and tore the certificate afterwards.
- 18.** In February 2020, a nurse in the Reception and Emergency Department at Minya Al-Qamh Central Hospital, affiliated to the Directorate of Health Affairs in Al-Sharqiya, was assaulted by the people while performing his work, and he was transferred to Al-Ahrar Teaching Hospital to receive the necessary treatment, while a patient was in the Reception and Emergency Department at Minya Al-Qamh Hospital, his companions reported that he needed a care bed, and when the nurse in the reception department told them that there was no care bed, and that he would communicate with the Emergency Department to do the necessary work and provide a care bed for the patient, they beat him, resulting in serious injuries.
- 19.** In December 2019, Kasr Al-Ainy French Hospital received a person, 25 years old, a representative of a shipping company, with a gunshot wound, while receiving treatment inside the hospital, he died of his injury, which provoked the anger of the victim's family. One of the victim's relatives assaulted a number of hospital employees and damaged some of its contents, believing that he died as a result of not providing him with full

medical care. The police forces at the hospital security point were able to control the situation and arrest the perpetrators.

### **Punishment for assaulting medical staff or hospital contents**

There are no deterrent penalties for assaulting doctors in Egyptian law, and the penalty for insulting by gesture, word, or threat is limited to "imprisonment for a period not exceeding six months or a fine not exceeding two hundred pounds."

The penalty for beating doctors is also limited to imprisonment for a period not exceeding two years or a fine not exceeding two hundred pounds, and if the beating or wounding occurs using any weapons, sticks, machines or other tools, or if the beating or wounding reaches the degree of gravity stipulated is imprisonment for a period not exceeding five years, and if the offender reaches his destination, the penalty shall be imprisonment for a period not exceeding ten years.

The penalty shall be imprisonment with temporary hard labour if the beating or wounding results in death.

### **Punishment for assaulting doctors**

#### **Assault without beating**

Article 136 of the Penal Code No. 58 of 1937 stipulates that anyone who assaults a public official, police officer or any person entrusted with a public service or resists him by force or violence during or because of the performance of his job shall be punished by imprisonment for a period not exceeding six months or a fine not exceeding two hundred pounds.

#### **Assault by beating**

According to article 137 of the law: "If the assault or resistance is accompanied by beating or resulting in injury, the penalty shall be imprisonment for a period not exceeding two years or a fine not exceeding two hundred pounds.

Article 137 bis (a) stipulates that anyone who uses force, violence or threats against a public official or a person entrusted with a public service in order to unlawfully induce him to perform an act of his office or to refrain from doing

so and fails to inform him of his intention shall be punished by imprisonment for a term not exceeding five years. The penalty shall be imprisonment in both cases if the offender carries a weapon. The penalty shall be works Temporary hardship if the beating or wounding referred to in the preceding paragraph leads to the death.

### **the penalty for sabotage of establishments**

Article 90 of the penal code stipulates that anyone who deliberately destroys public buildings or property intended for government or public facilities and institutions shall be punished by imprisonment for a term not exceeding five years. While the penalty shall be life imprisonment or aggravated imprisonment if the crime is committed in a time of agitation or sedition with the intention of causing terror and chaos among people, and the penalty reaches the death penalty if the crime results in the death of a person who was present in that place, and the perpetrator of the crime is sentenced to pay the value of the things he destroyed.

with every incident of assault on doctors while performing their mission and on medical facilities, the General Syndicate renews its continuous and urgent demands to stop the attacks on hospitals and their employees, by quickly issuing a draft law on medical liability, which represents an urgent necessity for the regularity of providing health service and controlling the relation between the service provider and its recipients in the event of medical damage, and toughening the penalty for assaulting medical staff and facilities.

For many years, doctors in Egypt have been calling on the government and parliament to introduce a legislative amendment that would increase the penalties for assaulting them while performing their work, given that the current penalty is not deterrent, which is a maximum of 6 months in prison, while it reaches 10 years in prison in some Arab countries, such as Saudi Arabia and the UAE.

The most important items of the draft law on medical liability presented by the Medical Syndicate include the establishment of a body to determine responsibility for medical damage, which is independent of the executive authorities and is an advisory body affiliated with the Attorney General, and this body includes representatives of patients, the Forensic Medicine



Authority, the Judicial Council, the Doctors Syndicate, the Ministry of Health and university hospitals. reality on it.

The draft law abolishes the penalty of deprivation of liberty (imprisonment) in the event of harm to the patient while practicing the profession for licensees who follow only the laws and regulations codifying the practice of medical professions, but without that, they are examined before the investigation authorities with the competent laws.

The draft law itself is supposed to specify penalties for assaulting medical personnel, rather than those stipulated in the Egyptian Penal Code.

### **Procedures that preserve the rights of doctors**

Earlier, the Doctors' Syndicate announced 10 measures that must be taken to guarantee the right of a doctor in the event of an assault, to preserve his rights, and they were as follows:

1. Do not leave the hospital and go to the police station alone under any circumstances.
2. Immediately contact your sub-syndicate or the complaints number of the General Syndicate 01095111247, or a WhatsApp message to follow up with him.
3. An administrative report of the attack on the hospital (mentioning the names of the aggressors and their full data) signed by the administrative authority present in the hospital (director -agent -duty manager - administrative deputy) is made and stamped with the eagle seal and the doctor takes a copy of it.
4. As well as a doctor or medical staff who have been assaulted and not as a whistleblower or party to a quarrel.
5. Mention the names and data of any witnesses to the incident, whether hospital staff or patients present at the scene, and sign as witnesses the administrative memorandum.
6. The hospital administration must cooperate with the abused doctor, and if it is not, all hospital doctors must cooperate with the abused doctor so that he does not find it difficult to carry out these steps.
7. The minutes are made in the department in the name of the hospital and by any representative of the hospital administration.

8. If the police station refuses to file a report, go immediately to the prosecution and a syndicate lawyer must be present.
9. Do not worry if the aggressor makes a counter-report that the doctor is the aggressor, as these are known malicious accusations that have no value.
10. First and foremost, your solidarity with your colleague is a necessity because you can be in his place at any time.

### **Conclusion and recommendations**

Medical and nursing staff in various facilities of the Ministry of Health in the country continue to complain about the attacks by some visitors or their companions on doctors, amid successive demands from them to provide security and protection, and the desire for a law that increases the punishment for aggressors. Therefore, we make a set of recommendations in order to protect medical staff, which are as follows:

1. Providing a safe work environment for doctors, toughening the penalty for infringement on doctors and health facilities, speeding up the issuance of the Medical Liability Law to protect doctors and as insurance against errors and to hold doctors accountable professionally. The culture of society and the patient that there is a look of doubt that the patient has towards the doctor, so the law must be issued to regulate this issue and solve the problems. The law must include toughening the penalty for infringement on medical staff and medical facilities.
2. Tightening hospital security procedures and providing appropriate security measures as needed for personal safety to protect doctors from exposure to violence, and not allowing the patient to be accompanied by more than one individual.
3. Providing information and training on occupational safety and health for all workers in the health sector.
4. Conducting media campaigns to make citizens aware of the importance of the role of medical staff and the danger of attacking them
5. Amending the classification of assaults on medical personnel from a mere quarrel in which a report is drawn up to considering it an assault on a public employee while performing his work and increasing the penalty.

6. Having cameras in all health facilities to record any violations that occur, and the use of recordings in investigations to preserve the right of the medical team and all workers in health facilities, and the health facilities themselves.